#### Contact

347-470-4657 (Mobile) kerry.hamilton177@gmail.com

www.linkedin.com/in/khamilton177 (LinkedIn)

github.com/khamilton177 (Other) kerryhamiltonmadeit.com (Portfolio)

### Top Skills

Solution Architecture
Full-Stack Web Development
JavaScript

### Certifications

CompTIA A+ ce Certification
CompTIA Project+ Certification
Proven Professional CA Service
Desk Manager 14.x implementation
Advanced HTML5 & CSS3 Specialist
ITIL Foundation

# Kerry J. Hamilton

Application Analyst at Montefiore Information Technology New York City Metropolitan Area

## Summary

I am an IT Engineer and Full-Stack Web Developer specializing in Solution Architecture, implementing Enterprise and Service Management object-oriented, web applications, and building MVC based web applications.

I'm looking for ways to take my passion for coding to affect positive change in my community and the world.

ITIL Certified - CompTIA Certified - ITSM Solutions - JavaScript - HTML5 - CSS3 - C++ - Perl - Ruby - Ruby on Rails - PHP - Laravel - SQL - MSSQL Server Integration Services (SSIS), Clarity Service Management, SPEL Code

## Experience

Montefiore Information Technology Application Analyst November 2017 - Present (3 years 5 months)

CenturyLink
Senior IT Engineer
September 2009 - December 2016 (7 years 4 months)
Remote

Product solution owner for the CA Service Desk Manager SaaS/MSP offering which presently encompasses three stand-alone environments and one multitenanted environment spanning versions 12.6-14.x

XI Capital Ltd Independent Consultant 2008 - 2009 (1 year) Stamford, CT

Contracted to leverage and execute CA Enterprise Management and CA Service Management tools throughout infrastructure.

Custom Computer Specialists System Engineer 2006 - 2008 (2 years) Hauppauge, NY

Recruited to launch new offering for architect design and implementation of Unicenter Service Desk in both pre-sales and professional service engagements.

CA Technologies Consultant in CA Technology Services Department 1998 - 2006 (8 years) Islandia, NY

Post sales implementation consultant for Unicenter Network & Systems Management and various Business Services product options such as Unicenter Software Delivery and Unicenter Asset Management.

## Education

Western Governors University

Bachelor of Science - BS, Software Development · (2018 - 2022)

New York Code + Design Academy
Certificate, Full Stack Web Development · (2017 - 2017)

Katherine Gibbs School

Certificate of Computer Technology, Network and System Administration/ Administrator